


Ottawa County


**Multi-jurisdictional Coordination/Collaboration
and Best Practices**

Al Vanderberg, County Administrator




Ottawa County, Michigan

County Overview




- 8th most populous county in the State (266,300)
- 5th fastest population growth in Michigan (2000 to 2010)
- Fastest growing of all counties with population > 200,000 (2000 to 2010)
- 1st in child well-being among Michigan counties (2012 Kids Count Report)
- 2nd healthiest county in Michigan (2012 National County Health Rankings)
- 1st among Michigan's MSAs in GDP growth (2010 to 2011)
- 21st among the nation's 366 MSAs in GDP growth (2010 to 2011)
- 1st in the State in manufacturing growth (8%) and hiring (4.8%) in 2012
- 2nd in the state in total agricultural production value and acres of berries
- Ottawa County's median household income is \$33,661




Ottawa County, Michigan

**58 distinct multi-jurisdictional efforts
facilitated by Ottawa County**

**More than 250 separate multi-jurisdictional efforts
occurring among local units of government in Ottawa County**




Ottawa County, Michigan



Ottawa County, Michigan

Examples of Multi-jurisdictional Efforts Facilitated by Ottawa County




Ottawa County, Michigan

Equalization Department

Assessing Services (City of Grand Haven)
 Estimated savings for City of Grand Haven: \$50,000 annually

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 Personal Property Training (Ottawa and Kent County assessors)
 Trainings provided free-of-charge

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 Vendor Negotiation for Bulk Purchasing (Township and City Assessors)
 Discounted prices obtained for printing and mailing of personal property statements



Ottawa County, Michigan

Treasurer's Office

Vendor Negotiation for Tax Software Purchases (all local units)
 Discounted pricing obtained and common software platform among local units improves efficiency

Sheriff's Office

Enhanced road patrol service partnerships (14 townships, 2 cities)
Cost savings and greater employment opportunities

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Resource officers (all schools)
Only County in Michigan with a public school officer in every school

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West Michigan Enforcement Team (WMET) coordination
(state police, local units, neighboring counties)
Multi-county, multi-agency initiative to combat drug and gang crime

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Housing of state parolees and federal inmates (state and federal government)
Partnership contracts established

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Sentenced Work Abatement Program (SWAP) - Jail-release work program
(local units and non-profits)
Estimated savings for contracting agencies: \$3,000 to \$23,000 annually

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National crime justice information sharing system (N-Dex)
(State Police, Oakland County, all other Michigan counties)
Estimated savings for statewide law enforcement agencies: \$14 million over 5 years

Ottawa County, Michigan

Juvenile Services – 20th Circuit Court

Year-round school for the Juvenile Detention Center (OAISD)
Partnership maximizes state educational funding and federal education grants

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Juvenile Community Justice Program to divert juveniles from residential placement
(Courts and State)
Estimated 1st year savings for the courts and state: \$1.3 Million

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Alternatives to Incarceration Program for juveniles (all neighboring counties)
Partnership revenues offset local and state operating costs for detention facilities

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Juvenile Bed Rentals – detention, treatment female specific and substance abuse issues (14
(14 counties, 1 Native American Tribe)
\$642,000 in revenue and cost-effective, exceptional services provided to partners


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Prosecutor's Office

Prosecution services (Allegan County portion of City of Holland)
Partnership contract established

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Dispatching Services


(21 fire agencies, 7 law enforcement agencies, 4 EMS agencies, and Allegan County portion of City of Holland)

Estimated savings for local agencies: \$350,000 annually

PSAP

Single largest in State

Ottawa County Central Dispatch Authority (OCCDA)


Ottawa County, Michigan

IT Department

GIS data and web-application services (18 local units, 3 agencies – OCCR, GR Water, Holland BPW)

Estimated savings for local units: 4% from non-renewable licenses

Vendor negotiation for IT services (local units)

Discounted pricing secured for technology solutions

MiOttawa.org (local units)


Online payment of taxes and fees – thousands in savings and more convenient

Future: Cloud services and other IT assistance (local units)

Improved efficiency and cost-effective solutions for local units of government

Electronic Content Management (Justice Imaging)


Estimated savings: \$26.7 Million over 25 years (with legislative amendments)



Ottawa County, Michigan


Fiscal Services Department


Reverse Auction Purchasing System (Kent County and local units)

14% savings

<p>Planning and Performance Improvement Department</p> <p>Countywide Comprehensive Water Resources Study (local units, agriculture, realtors, home builders, and State)</p> <p>•</p> <p>Countywide Wireless Broadband Initiative (local units, private wireless carriers)</p> <p>•</p> <p>Standardized mapping colors and terminologies for local master plans and zoning ordinances (local units)</p> <p>•</p> <p>West Michigan Transit Linkages Study (neighboring counties, local units, GVSU, State)</p> <p>•</p> <p>Road Salt Management Program (Road Commission, agriculture, local units)</p> <p>•</p> <p>Model Ordinances for wind energy, ethanol production, build heights (local units)</p> <p>•</p> <p>Strategic Planning and Program Evaluation services (local units, non-profit agencies)</p> <p>•</p> <p>Data compilation for grant proposals (local units, non-profit agencies, schools)</p> <p> Ottawa County, Michigan</p>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
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<p>Administration</p> <p>Clerk/Register of Deeds Combination Estimated savings: \$123,000 annually</p> <p>•</p> <p>Privatization Website, Custodial services, Buildings and Grounds, and various Specialized legal service</p> <p>•</p> <p>Facilities Maintenance Agreement (City of Holland) Partnership contract established</p> <p>•</p> <p>Regional Community Mental Health System (neighboring counties) Provides coordinated service delivery</p> <p>•</p> <p>Cost and Infrastructure Study (City of Grand Haven and intermediate school district) Potential cost savings and/or improved service delivery</p> <p>•</p> <p>Road Commission and Public Utility Task Forces Potential cost savings and/or improved service delivery</p> <p>•</p> <p>Ottawa County Telephone Collaborative (14 agencies, libraries, schools, local units) Studying shared telephone infrastructure to reduce cost</p> <p> Ottawa County, Michigan</p>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
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<p>Best Practices</p> <p>County Insurance Authority Estimated savings: \$18 Million over 12 years</p> <p>•</p> <p>Program Evaluations Cost savings: \$10.2 Million & \$31.1 Million verified as cost-effective</p> <p>•</p> <p>Performance Based Budgeting/Outcome Based Performance Measures Ottawa County is recognized as a statewide leader in measuring outcome-based performance</p> <p>•</p> <p>Health Management Plan</p> <p>•</p> <p>Defined Benefit Changes \$10 Million in savings over 30 years</p> <p>•</p> <p>Electronic Content Management (Justice Imaging) Estimated savings: \$26.7 Million over 12 years (with legislative amendment)</p> <p>•</p> <p>4 Cs</p> <p>•</p> <p>Volunteer Programs (Victim Advocates, Senior Volunteers, Search and Rescue, Sky warn, Emergency Services)</p> <p> Ottawa County, Michigan</p>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
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- MACC is the regional government organization including the transportation MPO
- 11 Entities: 2 Counties, 2 Cities, 7 Townships
- "Delivery Team" formed out of Holland/Zeeeland Future Search with public/private/non-profit leaders

MACC Regional Service Area Delivery Team



Ottawa County, Michigan



- Inter-governmental Cooperation (8 counties)
- Web Infrastructure (Muskegon and Ottawa County)
- Health Benefit Program (8 counties)
- Public Works Coordination (8 counties)
- Waste hauling and sewage treatment plant


West Michigan Strategic Alliance

Ottawa County, Michigan




West Michigan Strategic Alliance

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MACC Regional Service Area Delivery Team

- EVIP Grant, along with private and all public partner funding
- Starting Point: exhaustive documentation of existing service levels and collaboration
- Costing for each entity by service to "tease out" differences in level of service
- Report to community baseline of shared services and cost, potential benchmarks for other regions




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MACC Regional Service Area Delivery Team


Moving Forward:

- Monthly meetings to build on existing relationships and trust
- Use collected data to identify new opportunities
- Subgroups with designated leaders to implement new initiatives









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Questions



Al Vanderberg
Ottawa County Administrator
616-738-4068
avanderberg@miottawa.org





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